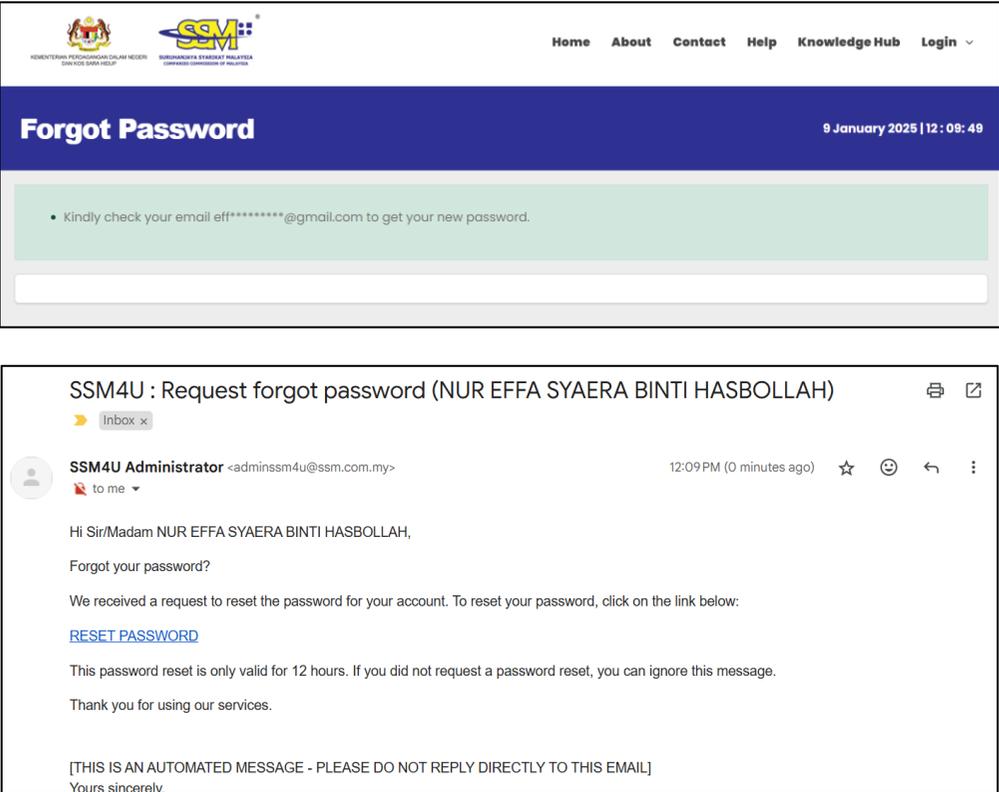
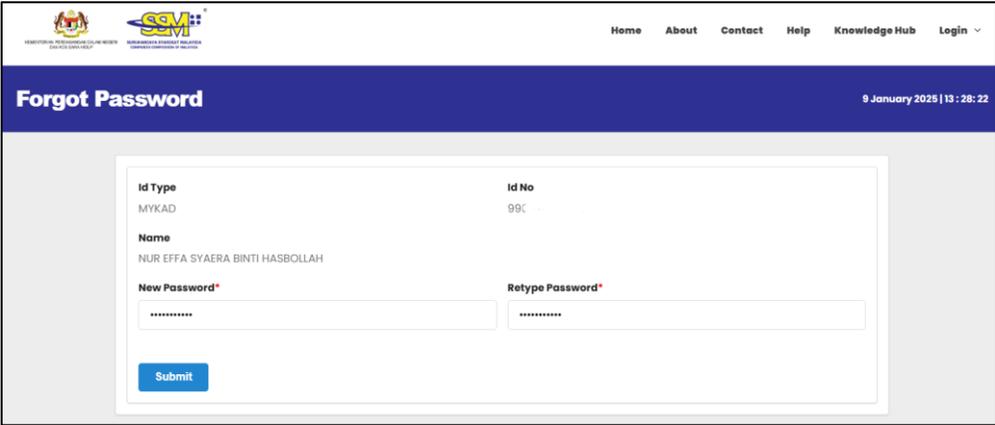
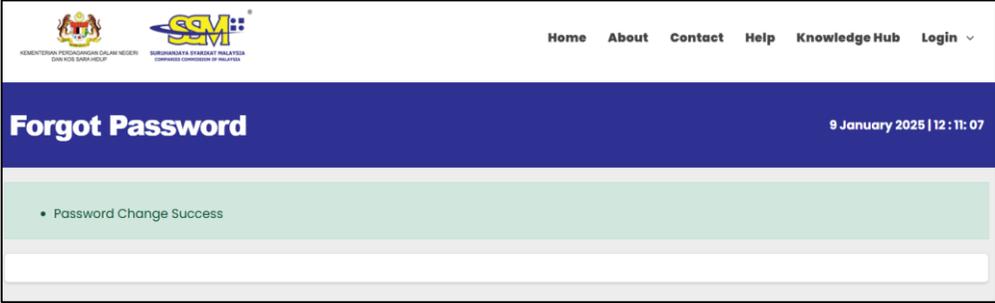
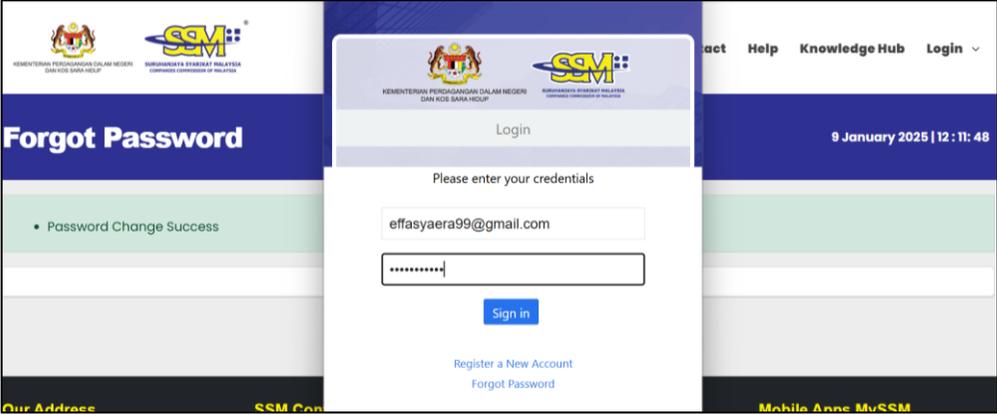


No	Action/Instruction	Expected Result
A	<p><b>Forgot Password</b></p> <ol style="list-style-type: none"> <li>1. SSM4u Login           <ol style="list-style-type: none"> <li>a) Go to ssm4u.com.my</li> <li>b) Go to tab Login</li> <li>c) Click Forgot Password</li> <li>d) User will be redirected to Forgot Password page</li> <li>e) Fill in mandatory fields (IdType, IdNo and Name)</li> <li>f) Click on Submit</li> <li>g) User will be notified “Kindly check your email...”</li> </ol> </li> </ol>	

No	Action/Instruction	Expected Result
	<p>2. Check email “SSM4U: Request forgot password”.</p> <p>a) Click on RESET PASSWORD link</p>	 <p>The screenshot shows the SSM4U website's 'Forgot Password' page. The page header includes the Malaysian government logo and SSM4U logo, with navigation links for Home, About, Contact, Help, Knowledge Hub, and Login. The main heading is 'Forgot Password' with a timestamp of '9 January 2025   12 : 09: 49'. A message states: 'Kindly check your email eff*****@gmail.com to get your new password.' Below this is an empty input field.</p> <p>The second screenshot is an email from 'SSM4U : Request forgot password (NUR EFFA SYAERA BINTI HASBOLLAH)'. The sender is 'SSM4U Administrator &lt;adminssm4u@ssm.com.my&gt;' and the recipient is 'me'. The email content reads: 'Hi Sir/Madam NUR EFFA SYAERA BINTI HASBOLLAH, Forgot your password? We received a request to reset the password for your account. To reset your password, click on the link below: <a href="#">RESET PASSWORD</a> This password reset is only valid for 12 hours. If you did not request a password reset, you can ignore this message. Thank you for using our services. [THIS IS AN AUTOMATED MESSAGE - PLEASE DO NOT REPLY DIRECTLY TO THIS EMAIL] Yours sincerely,'</p>

No	Action/Instruction	Expected Result
	<p>3. User will be redirected to Forgot Password page.</p> <p>a) Fill in New Password and Retype Password</p> <p>b) Click on Submit</p>	
	<p>4. User will be notified Password Change Success.</p>	

No	Action/Instruction	Expected Result
	<p>5. User may login with new password.</p> <ol style="list-style-type: none"> <li>Click Login &gt; Login</li> <li>Fill in email address and new password</li> <li>Click on Sign in</li> </ol>	
	<p>6. User will be redirected to SSM4U Main page.</p>	