



**FREQUENTLY ASKED QUESTIONS (FAQ)
CORPORATE REGISTRY SYSTEM (CRS)
RESUMPTION OF SSM SYSTEM AND COUNTER SERVICES**

BIL.	QUESTION	ANSWER
1.	When will CRS commence operations?	CRS will be implemented in three phases. Phase 1, which involves the lodgement of companies' statutory documents, is scheduled to commence on 14 July 2026.
2.	When will MyCoID and e-Secretary be reopened, since CRS did not commence on 30 June 2026?	MyCoID and e-Secretary were reopened on 30 June 2026 at 3.00 pm and are currently available for use.
3.	Can companies' statutory documents be lodged at the counter following the postponement of the CRS launch scheduled on 30 June 2026?	Counter services were reopened on 30 June 2026 at 3.00 pm.
4.	Will SSM grant an exemption of late lodgement fees for documents lodged through	Yes. SSM will grant an exemption for late lodgement fees for documents that were due to be lodged during the

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	MyCoID following the closure of the system from 20 June 2026 to 30 June 2026?	MyCoID system closure period, from 20 June 2026 to 30 June 2026.
5.	Will SSM grant an exemption of late lodgement fees for companies' statutory documents lodged at the counter?	Yes. SSM will grant an exemption for late lodgement fees for companies' statutory documents that were due to be lodged during the closure period of the counter services and the MyCoID system, from 20 June 2026 to 30 June 2026.
6.	For name applications that have been approved but expired due to the system closure, will SSM extend the validity period of the name approval?	Yes. For name applications that have expired due to the system closure, SSM will extend the validity period of the name approval based on the affected period.
7.	What is the final date and time for the lodgement of documents through MyCoID and e-Secretary before the implementation of CRS on 14 July 2026?	The final date and time for the lodgement of documents through MyCoID and e-Secretary is 7 July 2026 at 7.00 pm.
8.	What is the final date and time for the lodgement of documents through the counter before the implementation of CRS on 14 July 2026?	The final date and time for the lodgement of documents through the counter is 7 July 2026 at 4.00 pm.

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9.	Why will MyCoID, e-Secretary and counter services be closed earlier, although CRS will only be launched on 14 July 2026?	MyCoID, e-Secretary and counter services will be closed earlier to enable SSM to carry out final preparations of the implementation of CRS, from 7 July 2026 to 14 July 2026 at 9.00 am.
10.	Since SSM will close its systems from 7 July 2026 until the implementation of CRS on 14 July 2026, will SSM grant an exemption from late lodgement fees?	Yes. SSM will grant an exemption of late lodgement fees from 14 July 2026 to 30 September 2026 for submission under CRS.

Updated on 2 July 2026