



Frequently Asked Questions (FAQ)
Kempen Pemulihan Serah Simpan Dokumen Statutori dan
Klinik Pematuhan SSM

NO.	QUESTION	ANSWER
1	What is meant by <i>Kempen Pemulihan Serah Simpan Dokumen Statutori</i> ?	<i>Kempen Pemulihan Serah Simpan Dokumen Statutori</i> (campaign) is a strategic initiative by the Companies Commission of Malaysia (SSM) to assist companies that have failed to comply with statutory document lodgement requirements, such as Annual Returns, Beneficial Ownership information and Financial Statements, under the Companies Act 2016.
2	What are the main objectives of organising this campaign?	The main objectives of this campaign are to: • Increase the level of compliance amongst companies relating to basic statutory requirements; • Provide remedial opportunities for non-compliant companies; • Update corporate information in the SSM register to ensure that it is always accurate, updated and reliable; and • Promote better corporate governance within the national business ecosystem.

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3	When is the implementation period of this campaign?	This campaign will run from 16 April 2026 until 30 September 2026.
4	Who is eligible to participate in this Campaign?	All companies with outstanding statutory documents and/or outstanding compounds relating to the statutory documents such as Annual Returns, Beneficial Ownership and Financial Statements are eligible to participate.
5	What is meant by <i>Pelan Pemulihan</i> ?	<i>Pelan Pemulihan</i> is a written undertaking by a company to implement remedial actions within a specified period, including: • Updating outstanding statutory documents; or • Submitting an application to strike off the dormant company.
6	How can a company participate in this campaign?	A director or authorised company representative must complete the Undertaking Form provided by SSM. Please download the form through the link below: Link: Borang Aku Janji <i>Borang Aku Janji</i> must be completed and submitted using the same link. Any physical submission will not be accepted.

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7	What is the recovery period given to participating companies?	Companies participating in the Recovery Plan will be given: • 3 months to submit outstanding Annual and Beneficial Ownership Statements; • 6 months to submit outstanding Financial Statements; and/or • 3 months to submit an application for company name strike off. * The period will commence from the date the completed <i>Borang Aku Janji</i> is received by SSM. However, the time period stated above does not apply to the current Annual Returns and Financial Statements, namely: • Annual Returns for companies with an anniversary of incorporation falling on or after 25 March 2026. • Financial Statements (FYE) dated 30 October 2025 and thereafter.
8	With reference to the answer to question no. 7, why are those documents exempted?	The documents are exempted because applications for an extension of time may still be made and must be submitted in accordance with the existing procedures.
9	What are the advantages of participating in this campaign?	The main benefits include: • Additional time to lodge outstanding documents or submit an application to strike off the company's name; • Exemption from compound offers and prosecution for six months from the date of the undertaking for

NO.	QUESTION	ANSWER									
		offences relating to the lodgement of Annual Returns, Financial Statements and Beneficial Ownership information; and Significant compound reductions of between 90% and 98.75%, depending on the type of offence.									
10	Can a company that did not participate in the <i>Kempen Pemulihan Serah Simpan Dokumen Statutori</i> before it ended on 30 September 2026 still qualify for the special compound reduction rate offered under the campaign?	Yes, this compound reduction initiative has been extended until 31 December 2026. From 1 October 2026 to 31 December 2026, any company that has taken remedial action or fulfilled any of the prescribed conditions will be eligible for a reduction in compound rates of up to 98.75%.									
11	What types of offences are eligible for compound reduction under the <i>Kempen Pemulihan</i> and the amount of reduction?	Compound reductions under the Recovery Campaign apply to the following offences under the Companies Act 2016 ("CA 2016") and the Companies Act 1965 ("CA 1965"): <table border="1"> <thead> <tr> <th>OFFENCE SECTION</th><th>ORIGINAL COMPOUND AMOUNT</th><th>AMOUNT AFTER REDUCTION</th></tr> </thead> <tbody> <tr> <td>Section 68, CA 2016</td><td>RM5,000.00</td><td>RM500.00</td></tr> <tr> <td>Section 60B, CA 2016</td><td>RM2,000.00</td><td>RM200.00</td></tr> </tbody> </table>	OFFENCE SECTION	ORIGINAL COMPOUND AMOUNT	AMOUNT AFTER REDUCTION	Section 68, CA 2016	RM5,000.00	RM500.00	Section 60B, CA 2016	RM2,000.00	RM200.00
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		Section 245, CA 2016	RM40,000.00	RM2,000.00
		Section 248, CA 2016	RM40,000.00	RM500.00
		Section 258, CA 2016	RM5,000.00	RM500.00
		Section 259, CA 2016	RM5,000.00	RM500.00
		Section 340, CA 2016	RM2,000.00	RM200.00
		Section 165, CA 1965	RM1,000.00	RM100.00
		Section 143, CA 1965	RM1,000.00	RM100.00
		Section 169, CA 1965	RM3,000.00	RM100.00
		* Except compounds for out-of-court settlements.		
12	What are the criteria for companies to qualify for compound reduction under this campaign?	Compound reduction will only be granted if the company meets at least one of the following criteria: • Has submitted outstanding documents (Annual Return/Financial Statement/Beneficial Ownership); • Has applied for strike-off or is subject to strike-off action by SSM; • The company is in the process of liquidation; or • The company's status is dissolved.		

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13	What types of offences are not eligible for compound reduction under the Kempen Pemulihan?	The following are NOT ELIGIBLE for a compound reduction under the Recovery Campaign: • Compounds for out-of-court settlements or investigation papers issued by SSM; and • Compounds for offences under sections other than those listed in the question no. 10 above.
14	Are compounds that have been previously reduced still eligible for reduction under the <i>Kempen Pemulihan</i> scheme?	Yes. Compounds that have been previously reduced are still eligible for further reduction under the Kempen Pemulihan scheme, provided that the current compound amount is higher than the reduced amount offered under the campaign and subject to proof that remedial action has been taken.
15	How can a company submit an appeal for compound reduction during the implementation of this campaign?	An appeal for compound reduction can be submitted through CRS by users registered with the SSM4U portal. This facility is only available to company secretaries of companies under their supervision as well as company directors. The appeal could be submitted by following the steps below: 1. Log in to the SSM4U portal and select CRS. 2. On the CRS Dashboard: • Navigate to Application on the Navigation Bar. • Click Application > Compound > Compound Tray.

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		3. Under My Tray, click the compound number in the Entity Tray. - The screen will display the compound details, offence details and payment information. 4. To submit an appeal: - Click Appeal, complete the required information and click Submit. 5. The compound status will change from "Unpaid" / "Expired" to "Appeal". For further information, please refer to the CRS Compound User Manual.
16	Is an appeal letter required to adpply for the compound reduction during the Kempen Pemulihan?	Yes. An appeal letter must be uploaded to CRS when applying for the compound reduction. For further information, please refer to the CRS Compound User Manual.
17	Is the Commitment Form still required to be completed by companies that have taken remedial action in order to obtain a compound reduction?	Companies that have already taken remedial action are NOT REQUIRED to complete the <i>Borang Aku Janji</i> to obtain a compound reduction under the <i>Kempen Pemulihan</i>. They only need to submit a compound appeal letter. The <i>Borang Aku Janji</i> is only required for companies that need additional time to take remedial action.
18	Where can payment be made for compounds that have been granted a reduction?	Compound payments can be made through CRS by registered company secretaries for companies under their supervision, or by company directors who are registered users of the SSM4U portal.

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		Compound payments can be made by following the steps below: 1. Log in to the SSM4U portal and select CRS. 2. On the CRS Dashboard: • Navigate to Application on the Navigation Bar. • Click Application > Compound > Compound Tray. 3. Under My Tray, click the compound number in the Entity Tray. • The screen will display the compound details, offence details and payment information. 4. Select the compound to be paid. • Click Pay > Proceed to Payment and complete the required information. • Click Pay Now to make the payment. • A payment confirmation email will be sent to you upon successful payment. For further information, please refer to the CRS Compound User Manual.
19	How can the corporate community check the status of their compounds?	The status of compounds could be checked through CRS by registered company secretaries for companies under their supervision or by company directors registered as users of the SSM4U portal, by following the steps below: 1. Log in to the SSM4U portal and select CRS.

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		2. On the CRS Dashboard: • Navigate to Application on the Navigation Bar. • Click Application > Compound > Compound Tray. 3. Under My Tray, click the compound number in the Entity Tray. • The screen will display the compound details, offence details and payment information. For further information, please refer to the CRS Compound User Manual.
20	What is <i>Klinik Pematuhan</i> SSM?	<i>Klinik Pematuhan</i> is a face-to-face guidance and advisory session organised by SSM, specifically to help company directors and representatives understand their compliance obligations and formulate appropriate remedial action plans.
21	Who is the main target of this <i>Klinik Pematuhan</i> ?	The main targets of the <i>Klinik Pematuhan</i> are: • Company directors; • Company secretaries; and • Company representatives responsible for statutory compliance.
22	What are the benefits of attending <i>Klinik Pematuhan</i> ?	Participants will have the opportunity to: • Check their companies' compliance status; • Identify causes of non-compliance; • Obtain clarification on legal requirements and the strike-off process; and • Consult SSM officers on compliance-related issues.

NO.	QUESTION	ANSWER
23	Where and when will <i>Klinik Pematuhan</i> be held?	• <i>Klinik Pematuhan</i> will be held at five (5) locations as follows: ◦ Kuala Lumpur: 13 April 2026 ◦ Selangor: 23 April 2026 ◦ Johor: 29 April 2026 ◦ Sabah: 5 May 2026 ◦ Sarawak: 7 May 2026
24	Where can companies obtain guidance and compliance advice if <i>Klinik Pematuhan</i> is not held in their state?	Guidance and compliance advice can still be obtained from any SSM Office nationwide.
25	How can companies participate in the <i>Kempen Pemulihan Serah Simpan Dokumen Statutori</i> ?	Companies can participate in <i>Kempen Pemulihan Serah Simpan Dokumen Statutori</i> by signing the undertaking provided by SSM.

Updated on 15 October 2026