

Frequently Asked Questions (FAQ)
Kempen Pemulihan Serah Simpan Dokumen Statutori
dan Klinik Pematuhan SSM

NO.	QUESTIONS	ANSWERS
1.	What is meant by <i>Kempen Pemulihan Serah Simpan Dokumen Statutori</i> ?	<i>Kempen Pemulihan Serah Simpan Dokumen Statutori</i> (campaign) is a strategic initiative by SSM to assist companies that have failed to comply with the requirements to lodge statutory documents such as Annual Returns, Beneficial Ownership Information and Financial Statements under the Companies Act 2016.
2.	What are the main objectives of organising this campaign?	The objectives of this campaign are to: <ul style="list-style-type: none"> • Increase the level of compliance amongst companies relating to basic statutory requirements; • Provide remedial opportunities for non-compliant companies; • Update corporate information in the SSM register to ensure that it is always accurate, updated and reliable; and • Promote better corporate governance in the country's business ecosystem.
3.	When is the implementation period of this campaign?	This campaign will run from 16 April 2026 until 30 September 2026.
4.	Who is eligible to participate in this Campaign?	All companies with outstanding statutory documents and/or outstanding compounds relating to the statutory documents such as Annual Returns, Beneficial Ownership and Financial Statements are eligible to participate.
5.	What is meant by <i>Pelan Pemulihan</i> ?	<i>Pelan Pemulihan</i> is a written undertaking by a company to implement remedial actions within a specified period, including:

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		<ul style="list-style-type: none"> Updating outstanding statutory documents; or Submitting an application to strike off the dormant company.
6.	How can a company participate in this campaign?	<p>The director or an authorised company representative is required to complete the <i>Borang Aku Janji</i> provided by SSM. Please download the form via the link below.</p> <p><u>Link : Borang Aku Janji</u></p> <p><i>Borang Aku Janji</i> must be completed and submitted using the same link. Any physical submission will not be accepted.</p>
7.	What is the recovery period given to participating companies?	<p>Companies participating in the <i>Pelan Pemulihan</i> will be given the following periods:</p> <ul style="list-style-type: none"> 3 months to submit outstanding Annual and Beneficial Ownership Statements; 6 months to submit outstanding Financial Statements; and/or 3 months to submit an application for company name strike off. <p>*The period will commence from the date the completed <i>Borang Aku Janji</i> is received by SSM.</p> <p>However, the time period stated above does not apply to the current Annual Returns and Financial Statements, namely:</p> <ul style="list-style-type: none"> Annual Returns for companies with an anniversary of incorporation falling on or after 25 March 2026. Financial Statements (FYE) dated 30 October 2025 and thereafter.
8.	With reference to the answer to question no. 7,	The documents are exempted because applications for an extension of time may

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	why are those documents exempted?	still be made and must be submitted in accordance with the existing procedures.																																	
9.	What are the advantages of participating in this campaign?	<p>Among the main advantages are:</p> <ul style="list-style-type: none"> • A specified grace period to submit outstanding documents or apply to strike off defunct companies; • Exemption from being compounded and prosecution action for a period of six (6) months from the date of the undertaking for offences relating to the submission of Annual Returns, Financial Statements and Beneficial Ownership information; and • A significant reduction in compounds, ranging from 90% to 98.75%, depending on the type of offence. 																																	
10.	What types of offences are eligible for compound reduction under the <i>Kempen Pemulihan</i> and the amount of reduction?	<p>The reduction of compound for offences under the Companies Act 2016 (CA 2016) and the Companies Act 1965 (CA 1965) eligible under the campaign is as follows:</p> <table border="1" data-bbox="756 1205 1425 1888"> <thead> <tr> <th data-bbox="756 1205 975 1290">SECTION OF OFFENCE</th> <th data-bbox="975 1205 1182 1290">COMPOUND ORIGINAL VALUE</th> <th data-bbox="1182 1205 1425 1290">VALUE AFTER REDUCTION</th> </tr> </thead> <tbody> <tr> <td data-bbox="756 1290 975 1350">Section 68 CA 2016</td> <td data-bbox="975 1290 1182 1350">RM5,000.00</td> <td data-bbox="1182 1290 1425 1350">RM500.00</td> </tr> <tr> <td data-bbox="756 1350 975 1411">Section 60B CA 2016</td> <td data-bbox="975 1350 1182 1411">RM2,000.00</td> <td data-bbox="1182 1350 1425 1411">RM200.00</td> </tr> <tr> <td data-bbox="756 1411 975 1471">Section 245 CA 2016</td> <td data-bbox="975 1411 1182 1471">RM40,000.00</td> <td data-bbox="1182 1411 1425 1471">RM2,000.00</td> </tr> <tr> <td data-bbox="756 1471 975 1532">Section 248 CA 2016</td> <td data-bbox="975 1471 1182 1532">RM40,000.00</td> <td data-bbox="1182 1471 1425 1532">RM500.00</td> </tr> <tr> <td data-bbox="756 1532 975 1592">Section 258 CA 2016</td> <td data-bbox="975 1532 1182 1592">RM5,000.00</td> <td data-bbox="1182 1532 1425 1592">RM500.00</td> </tr> <tr> <td data-bbox="756 1592 975 1653">Section 259 CA 2016</td> <td data-bbox="975 1592 1182 1653">RM5,000.00</td> <td data-bbox="1182 1592 1425 1653">RM500.00</td> </tr> <tr> <td data-bbox="756 1653 975 1713">Section 340 CA 2016</td> <td data-bbox="975 1653 1182 1713">RM2,000.00</td> <td data-bbox="1182 1653 1425 1713">RM200.00</td> </tr> <tr> <td data-bbox="756 1713 975 1774">Section 165 CA 1965</td> <td data-bbox="975 1713 1182 1774">RM1,000.00</td> <td data-bbox="1182 1713 1425 1774">RM100.00</td> </tr> <tr> <td data-bbox="756 1774 975 1834">Section 143 CA 1965</td> <td data-bbox="975 1774 1182 1834">RM1,000.00</td> <td data-bbox="1182 1774 1425 1834">RM100.00</td> </tr> <tr> <td data-bbox="756 1834 975 1888">Section 169 CA 1965</td> <td data-bbox="975 1834 1182 1888">RM3,000.00</td> <td data-bbox="1182 1834 1425 1888">RM100.00</td> </tr> </tbody> </table> <p data-bbox="756 1928 1447 1995">* Except compound for out-of-court settlements.</p>	SECTION OF OFFENCE	COMPOUND ORIGINAL VALUE	VALUE AFTER REDUCTION	Section 68 CA 2016	RM5,000.00	RM500.00	Section 60B CA 2016	RM2,000.00	RM200.00	Section 245 CA 2016	RM40,000.00	RM2,000.00	Section 248 CA 2016	RM40,000.00	RM500.00	Section 258 CA 2016	RM5,000.00	RM500.00	Section 259 CA 2016	RM5,000.00	RM500.00	Section 340 CA 2016	RM2,000.00	RM200.00	Section 165 CA 1965	RM1,000.00	RM100.00	Section 143 CA 1965	RM1,000.00	RM100.00	Section 169 CA 1965	RM3,000.00	RM100.00
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11.	What are the criteria for companies to qualify for compound reduction under this campaign?	<p>Compound reduction will only be granted if the company meets at least one of the following criteria:</p> <ul style="list-style-type: none"> • Has submitted outstanding documents (Annual Return/Financial Statement/Beneficial Ownership); • Has applied for strike-off or is subject to strike-off action by SSM; • The company is in the process of liquidation; or • The company's status is dissolved.
12.	What types of offences are not eligible for compound reduction under the <i>Kempen Pemulihan</i> ?	<p>The following offences are NOT ELIGIBLE for compound reduction under the <i>Kempen Pemulihan</i>:</p> <ul style="list-style-type: none"> • Compounds for out-of-court settlements or investigation papers issued by SSM; and • Compounds for offences under sections other than those listed in the question no. 10 above.
13.	Are compounds that have been previously reduced still eligible for reduction under the <i>Kempen Pemulihan</i> scheme?	<p>Yes. Compounds that have been previously reduced are still eligible for further reduction under the <i>Kempen Pemulihan</i> scheme, provided that the current compound amount is higher than the reduced amount offered under the campaign and subject to proof that remedial action has been taken.</p>
14.	How can companies apply for a compound reduction during the implementation of this campaign?	<p>Applications for compound reduction can be made through these methods:</p> <ul style="list-style-type: none"> • By attending the enforcement counter at Level 26, Menara SSM@Sentral, or any enforcement counter at SSM state offices and branches; or • By emailing to SSM Customer Care at enquiry@ssm.com.my

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15.	Is an appeal letter required when applying for a compound reduction during the implementation of the <i>Kempen Pemulihan</i> ?	Yes. An appeal letter is required when applying for a compound reduction, whether at the enforcement counter or via email. The letter must state the company name and company registration number, or the director's name and identity card/passport number.
16.	Is the Commitment Form still required to be completed by companies that have taken remedial action in order to obtain a compound reduction?	<p>Companies that have already taken remedial action are NOT REQUIRED to complete the <i>Borang Aku Janji</i> to obtain a compound reduction under the <i>Kempen Pemulihan</i>. They only need to submit a compound appeal letter.</p> <p>The <i>Borang Aku Janji</i> is only required for companies that need additional time to take remedial action.</p>
17.	Where can payment for the reduced compound be made?	<p>Payment for the reduced compound can be made at any SSM office nationwide or online via the EzBiz Online system at https://ezbiz.ssm.com.my.</p> <p>Payments via EzBiz Online can only be made by individuals who are registered as EzBiz Online users.</p>
18.	How can the corporate community check the status of a compound?	<p>Companies may check their compound status(es) through these methods:</p> <ul style="list-style-type: none"> • By submitting an enquiry via email to SSM Customer Care at enquiry@ssm.com.my; • Online via SSM's official e-Compound portal: https://www.ssm.com.my/Pages/e-Compound.aspx; • Through the EzBiz Online system: https://ezbiz.ssm.com.my; or • By attending the enforcement counter at Level 26, Menara SSM@Sentral, or any enforcement counter at SSM state offices and branches (excluding UTC counters and the Business Registration Service counter in Putrajaya).

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19.	What is <i>Klinik Pematuhan SSM</i> ?	<i>Klinik Pematuhan</i> is a face-to-face guidance and advisory session organised by SSM, specifically to help company directors and representatives understand their compliance obligations and formulate appropriate remedial action plans.
20.	Who is the main target of this <i>Klinik Pematuhan</i> ?	The main targets of the <i>Klinik Pematuhan</i> are: <ul style="list-style-type: none"> • Company directors; • Company secretaries; and • Company representatives responsible for statutory compliance.
21.	What are the benefits of attending <i>Klinik Pematuhan</i> ?	Participants will have the opportunity to: <ul style="list-style-type: none"> • Check their companies' compliance status; • Identify causes of non-compliance; • Obtain clarification on legal requirements and the strike-off process; and • Consult SSM officers on compliance-related issues.
22.	Where and when will <i>Klinik Pematuhan</i> be held?	<i>Klinik Pematuhan</i> will be held at five (5) locations as follows: <ul style="list-style-type: none"> • Kuala Lumpur: 13 April 2026 • Selangor: 23 April 2026 • Johor: 29 April 2026 • Sabah: 5 May 2026 • Sarawak: 7 May 2026
23.	Where can companies obtain guidance and compliance advice if <i>Klinik Pematuhan</i> is not held in their state?	Guidance and compliance advice can still be obtained from any SSM Office nationwide.

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24.	How can companies participate in the <i>Kempen Pemulihan Serah Simpan Dokumen Statutori</i> ?	Companies can participate in <i>Kempen Pemulihan Serah Simpan Dokumen Statutori</i> by signing the Undertaking provided by SSM.

Updated on 16 April 2026